



The Swim Team Store The Lifeguard Store

1-800-846-7052

TERMS & CONDITIONS



We make it our personal goal at The Lifeguard Store/Swim Team Store to provide you with the highest quality swim team/lifeguard uniforms, facility and safety equipment in an expedient manner. We keep inventory in stock year around. We offer a complete line of swim team swimwear, apparel, competitive swim equipment, water rescue and lifesaving equipment to make sure your swim team, aquatic facility and lifeguards are best prepared.

The Lifeguard Store uses the highest quality chlorine resistant fabrics and elastics available to the swim wear industry. Our designs and fabrics have been used and tested for over fifty years. These suits have been designed to keep up with the rigorous schedules of competitive swimmers and lifeguards alike.

If you have an inquiry regarding one of our products, please feel free to call or write and we will respond directly.

POLICIES

Terms: Net 30, with approved credit only. We also accept Visa, Master Card. Net 30 will not be accepted until credit has been approved by our corporate office. Accounts delinquent over thirty (30) days will be assessed a finance charge of 18% per annum, unless pre-approved before placing order.

Bids: Agencies requiring bid specifications please contact our corporate office at 1-800-846-7052.

Personal Orders: Preferred method of payment is Visa, Master Card. If a credit card is not readily available, we also accept money orders or cashier's checks. Payment must accompany order.

International Orders: We are the largest supplier of international lifeguard products. Preferred method of payment is Visa, Master Card. We also accept wire transfers. Goods are shipped after wire transfer of funds is acknowledged by our bank.

Government Purchase Orders: Government agencies, military and municipalities Net 30 with approved purchase order.

Shipping: All orders are shipped UPS unless otherwise specified. Next day or Second day is available upon request. Please be specific with shipping address. We do not deliver to PO Boxes. Some items may require freight shipping.

Returns: Only authorized returns will be accepted. Caller will receive a return authorization number. Please include this number in your box with a copy of your original invoice. There is a 20% restocking fee, unless the return is deemed our responsibility. **NO RETURNS AFTER 30 DAYS.** (Orders for custom merchandise or special orders cannot be canceled once processed, and are not returnable). **Due to health department regulations, we are unable to accept returns on swimwear.** Please allow 30 days for credit to be processed to your account.

Cash refunds: Cash refunds will only be given on overpayments, not returns. Credit to your account will be issued on returns.

Samples: Samples are available upon request. They are billed at Net 30 or Visa, MasterCard as security on samples. You may inspect the garment and return it within 30 days for full credit. If you prefer to test the garments, the invoice should be paid within 30 days.

Custom Orders: Allow 2-4 weeks for delivery depending on items ordered. No returns on custom orders.

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